



Inclusivity at Infinity

Guidelines for Infinity Trampoline Park Users with Additional Needs and their Carers

At Infinity we want to welcome everyone into our park. Whilst we strive to make our park as accessible as we can, trampolining offers a degree of physical and mental challenge. For those with additional needs, this may mean that additional equipment or higher levels of supervision may be required. For others, the risk of injury may be too great to allow participation in our general sessions, despite additional measures.

Participation in the general sessions requires:

- **Physical Ability**

Users must be able to bounce with control on a trampoline. Users must also be able to exit the foam pit unaided.

- **Mental Maturity**

Our safety brief is vital and is delivered to all customers prior to their session. Users must be able to understand the safety rules and apply them throughout their session. Our brief lasts approximately 4 minutes. If a user is unable to remain attentive for this, the general sessions may not be suitable for them.

The requirement for supervision set out by our risk assessment is a minimum and may not be sufficient for those with additional needs. You may wish to conduct a risk assessment for the individual needs of those in your party. We invite you to visit the park prior to your visit to assess any additional safety measures you may require. If you require additional equipment, supervision or time, please contact us and we will do our best to accommodate. The maintenance of safety in the park for all users remains our primary responsibility and so, where this conflicts with individual needs, park safety will be given priority.

We hope you enjoy your visit with us!

Infinity Trampoline Park